

ADVANCED MEDICAL PRICING SOLUTIONS (AMPS)

If you are balance-billed by a facility, AMPS is your best friend. Here's what you need to know:

1. Immediately inform 90-Degree Benefits (formerly Caprock Health Plans) if you receive a bill from a facility that is for the balance above what was shown to be due on your Explanation of Benefits.
2. AMPS will need to send you a packet that explains the process and authorizes them to assume management of this "balance billing" issue.
3. AMPS will also contact you after you receive the EOB to let you know that they are there to help if you receive any balance billing from a facility. This reminder call is a courtesy Ancira has requested to help ensure you are informed/reminded of the program and to let you know that if you receive any balance billing, this valuable service is provided at no cost to you.
4. Remember that Advance Medical Pricing Solutions (AMPS) **is safe to talk to.**
5. AMPS is paid to be at your service to prevent facility balance billing.
6. If you report a balance billing, the information packet you receive from AMPS is color coded so that you can easily tell what parts to return to AMPS and what to do next.
7. You must open your mail and respond to the information timely to protect yourself from any collection issues with the facility that is billing you!
8. Once you assign AMPS to represent you negotiating with the facility, you are protected through your relationship with AMPS and any communication by the facility should be directed exclusively through AMPS.

If you are receiving facility bills such as from a hospital or out-patient care facility, call AMPS to begin the protective process to prevent you from being billed for charges you should not be responsible for and know for certain the actual balance (if any) that you do in fact owe. 888-657-2558